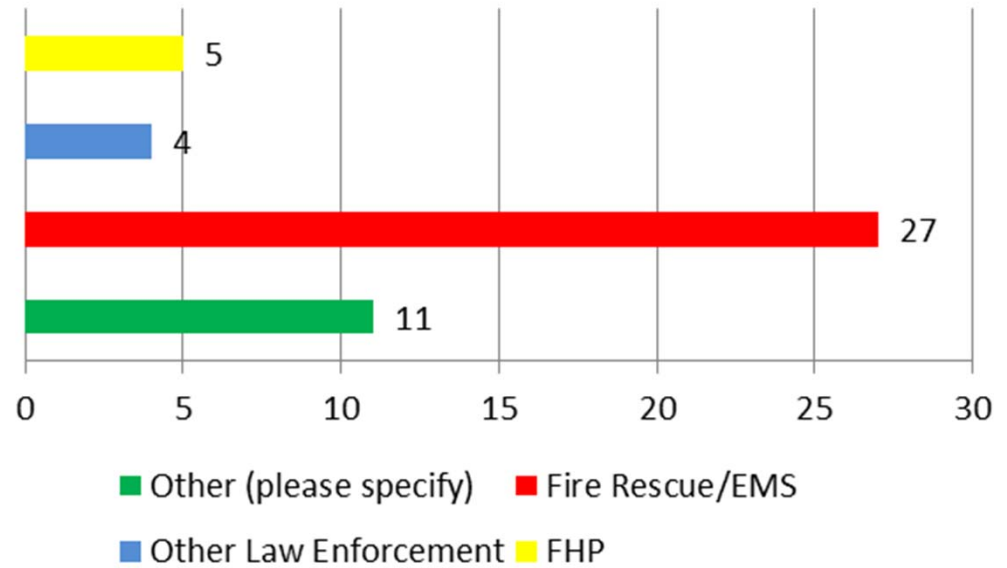


ROAD RANGER SURVEY 2012-2013



Bill Fuller, FDOT District One

Question 1 – “Which Response Agency Do You Represent?”



FHP	Other Law Enforcement	Fire/Rescue	Other	Total
5	4	27	11	47

**Question 2 – County(s)
Where You Worked With
The Road Ranger:**

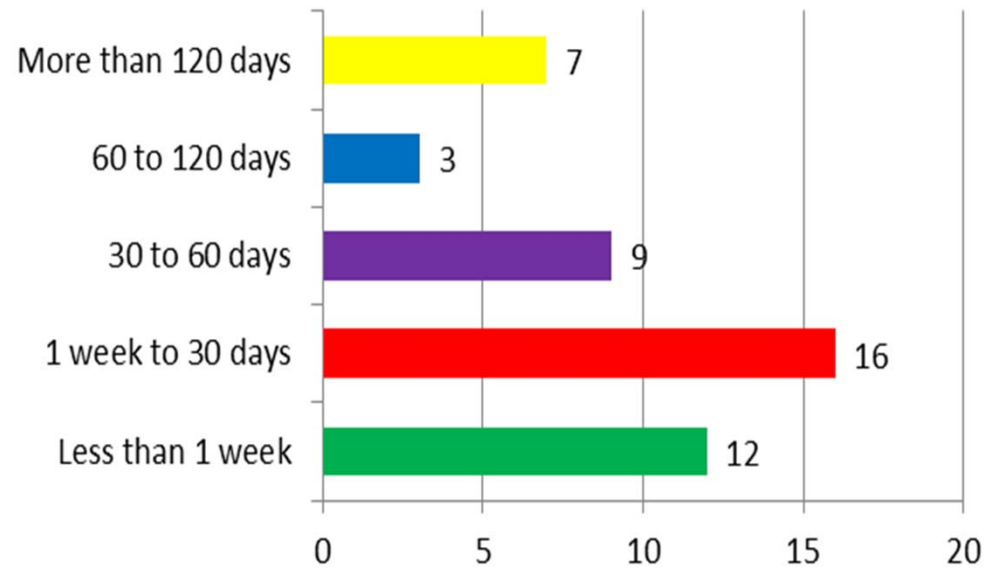
**Question 3 – Roadway(s)
Where You Worked With
The Road Ranger:**

Counties and Number of Responses					
Broward	2	Lee	23	Pasco	2
Charlotte	7	Manatee	10	Pinellas	3
Collier	15	Miami-Dade	1	Polk	11
Hernando	2	Okeechobee	1	Sarasota	7
Hillsborough	4	Orange	1	Seminole	1
		Osceola	1	Volusia	1

Roadways and Number of Responses					
I-195	1	I-75	3	SR 869 - Sawgrass Expressway	1
I-275	6	I-95	1	SR 874 - MDX	1
I-395	1	SR 60	2	Alligator Alley	10
I-4	10	SR 112 - MDX	1	Florida's Turnpike	1
I-595	1	SR 589 - Veterans Expressway	1	Leroy Selmon Expressway	1



Question 4 – “When Was Your Last Experience Working With A Road Ranger?”

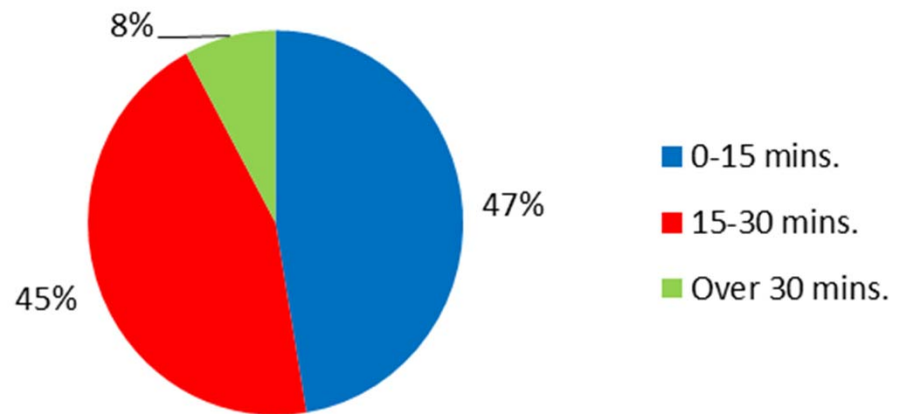


More Than 120 Days	60 To 120 Days	30 To 60 Days	1 Week To 30 Days	Less Than 1 Week
7	3	9	16	12

Question 5 – “If You Requested A Road Ranger(S) In The Past, On Average How Long Does It Take Them To Arrive?”



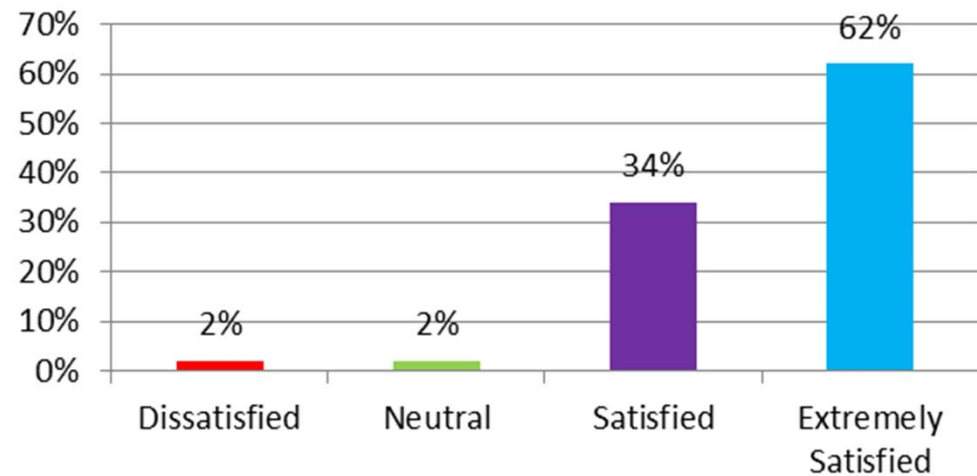
Road Ranger Response Times



0-15 Minutes	15-30 Minutes	Over 30 Minutes
18	17	3

**Please Rate Your Level
Of Satisfaction With The
Road Ranger Service
Patrol Operators:**

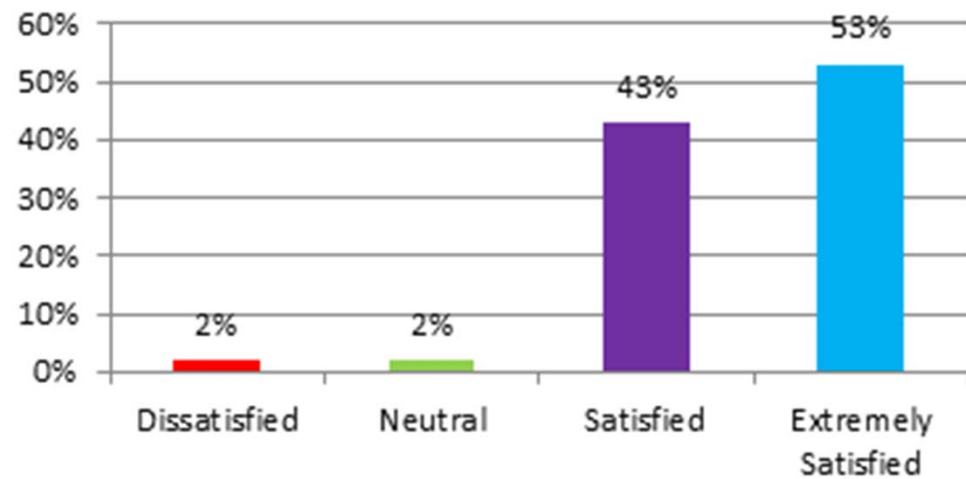
6. Professionalism



Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	1	1	16	29

**Please Rate Your Level
Of Satisfaction With The
Road Ranger Service
Patrol Operators:**

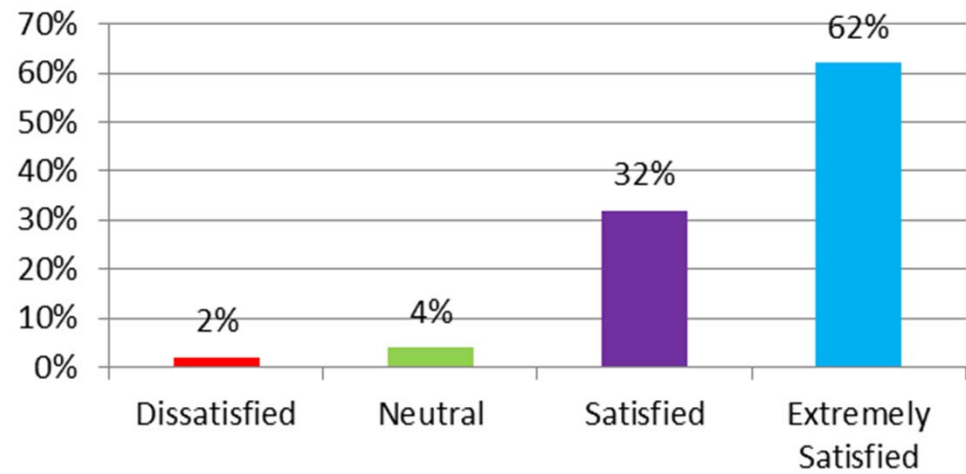
7. Respectfulness



Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	1	1	20	25

**Please Rate Your Level
Of Satisfaction With The
Road Ranger Service
Patrol Operators:**

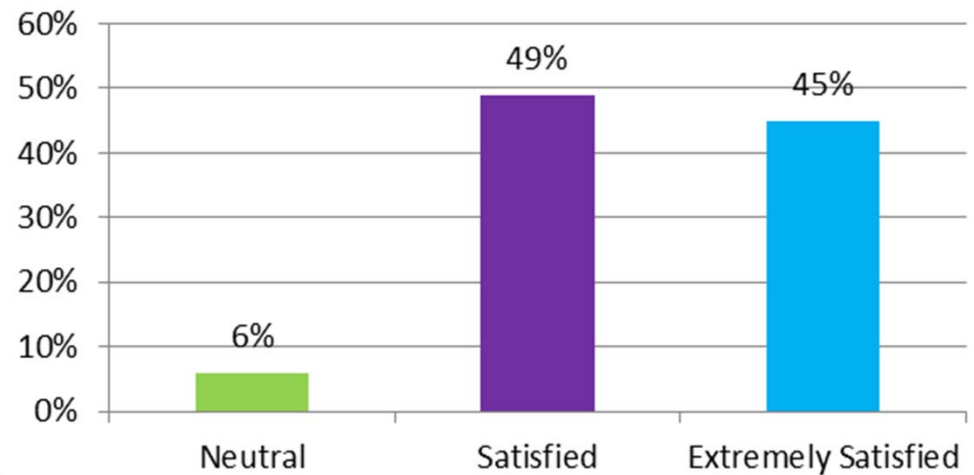
8. Helpfulness



Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	1	2	15	29

**Please Rate Your Level
Of Satisfaction With The
Road Ranger Service
Patrol Operators:**

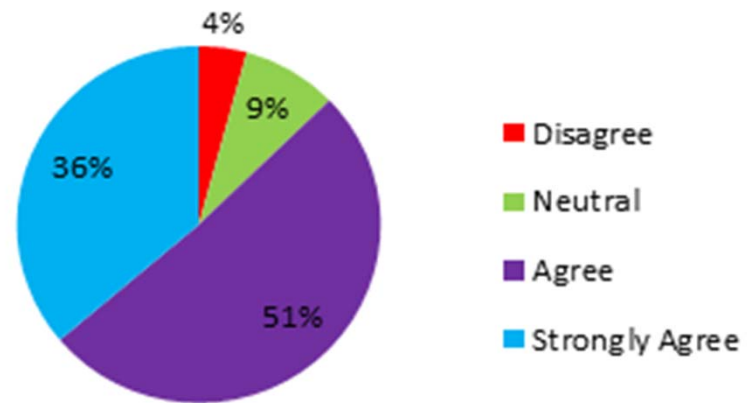
9. Competency



Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	0	3	23	21

Question 10 – “Road Ranger Response Times Are Acceptable.”

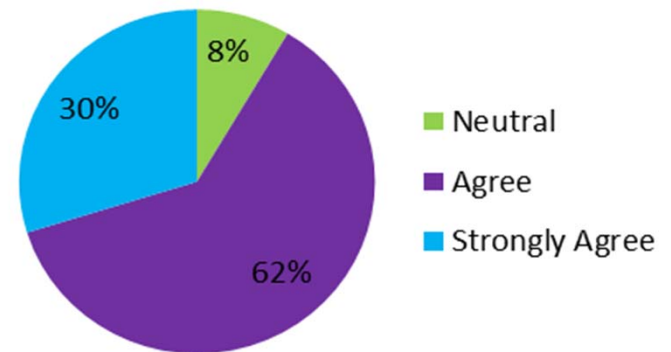
Acceptable Response Times



Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	2	4	24	17

Question 11 – “Road Ranger Vehicles Are Adequately Equipped.”

Vehicle Adequately Equipped

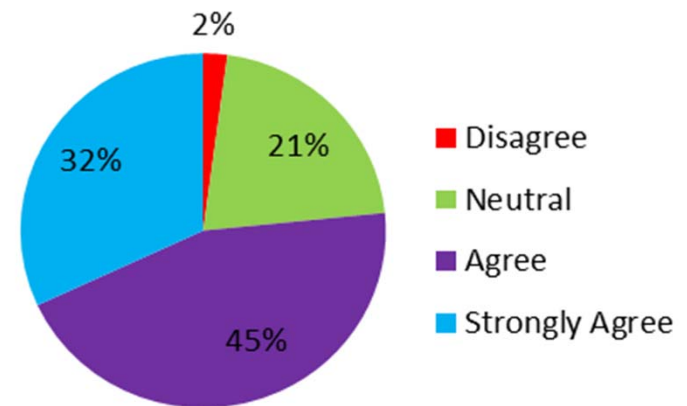


Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	0	4	29	14

Question 12 – “Road Ranger Operators Are Thoroughly Trained For Their Job.”



Road Ranger Thoroughly Trained

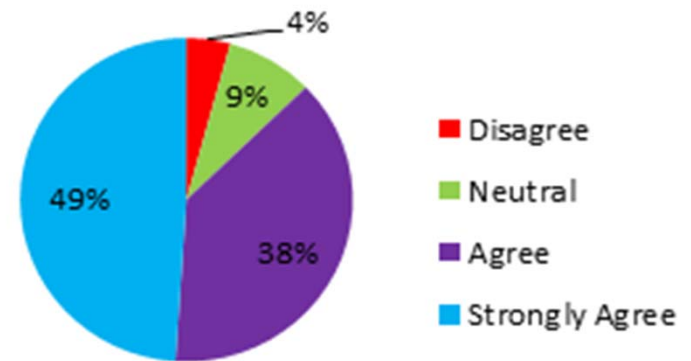


Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	1	10	21	15

Question 13 – “Services Provided By Road Rangers Are Helpful In Resolving Incidents.”



Road Rangers Helpful in Resolving Incidents

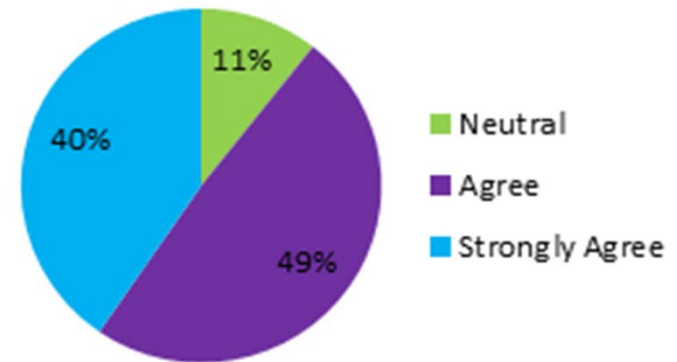


Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	2	4	18	23

Question 14 – “The Road Ranger Program Has Made It Easier For Me To Perform My Duties.”



Made it Easier to Perform Duties

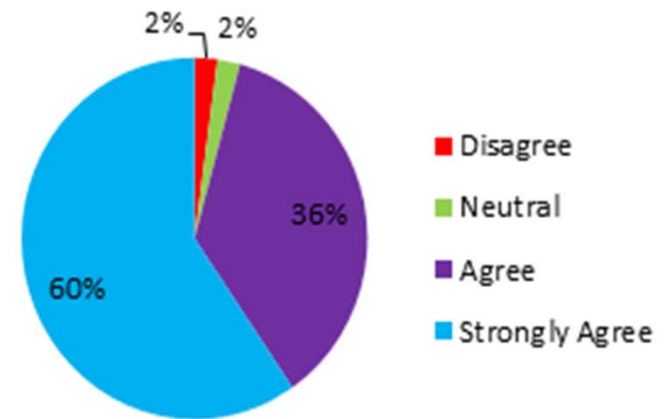


Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	0	5	23	19

Question 15 - "The Road Ranger Operators Improve On-Scene Safety For Responders."



Improve On-Scene Safety



Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
0	1	1	17	28

Questions?

